

Emergency Hotlines

Ann Arbor Police Department

Mission Statement: to provide protection and service to all.

Address: 100 N. Fifth Ave., Ann Arbor, MI 48105

Front Desk Phone: (734) 794-6920

Anonymous Tip Line: (734) 794-6939

Non-Emergency Phone: (734) 994-2911

Child/Adult Protective Services

Call this number to report any instance of harm to children or vulnerable/disabled adults. Children's Protective Services and Adult Protective Services investigate allegations of abuse, neglect, or exploitation and provide protection to the vulnerable.

Abuse and Neglect Hotline: (855) 444-3911

Website: https://www.michigan.gov/mdhhs/0,5885,7-339-73971_7119---,00.html

Housing Access for Washtenaw County (HAWC)

Our crisis services provide a stop-gap for families facing temporary hardships so that the emergency remains just that- temporary. We help families access food, housing resources, and shelter so that they can emerge from a moment of crisis to a place of strength.

Phone: (734) 961-1999

Website: www.housingaccess.net

Email: HAWC_Washtenaw@usc.salvationarmy.org

National Domestic Violence Hotline

Hotline advocates are available for victims and anyone calling on their behalf to provide crisis intervention, safety planning, information, and referrals to agencies in all 50 states, Puerto Rico and the U.S. Virgin Islands. Assistance is available in English and Spanish with access to more than 170 languages through interpreter services.

Phone: (800) 799-7233

Website: <http://www.thehotline.org>

National Sexual Assault Telephone Hotline

Calling the National Sexual Assault Hotline gives you access to a range of free services including: confidential support from a trained staff member, information about medical concerns and laws in your community, and local resources that can assist with your next steps toward healing and recovery.

Phone: (800) 656-4673

Website: <https://www.rainn.org/about-national-sexual-assault-telephone-hotline>

National Suicide Prevention Lifeline

If you're thinking about suicide, are worried about a friend or loved one, or would like emotional support, the Lifeline network is available 24/7 across the United States.

National Suicide Prevention Lifeline: 1-800-273-TALK (1-800-273-8255)

Nacional de Prevención del Suicidio: 1-888-628-9454

Options for Deaf and Hard of Hearing: 1-800-799-4889

Veterans Crisis Line: 1-800-273-8255 press 1 (or text 838255)

Website: <https://suicidepreventionlifeline.org/talk-to-someone-now/>

Ozone House

This crisis line is staffed by trained volunteers who will actually listen to someone who is in crisis, and will help with problem-solving and emotional relief. The crisis line is for teenagers, but they will not turn away those who are outside the age of 10-20.

24/7 Crisis Line: (734) 662-2265

Website: www.ozonehouse.org

Pittsfield Police Department

Mission: The mission of the Department of Public Safety is to provide exceptional police and fire services to safeguard lives and property in our community, while demonstrating the highest standards of leadership, professionalism and integrity, and to serve our community with compassion and dedication while respecting the rights and dignity of all persons.

Address: 6227 W. Michigan Ave., Ann Arbor, MI, 48108

Non-emergency phone: (734) 822-4911



Poison Control

This hotline provides emergency information for those who have been exposed to harmful substances.

Phone: (800) 222-1222

Website: www.poison.org

SafeHouse Center

SafeHouse Center offers a domestic violence helpline, but also offers short term counseling, court advocacy, and temporary shelter for victims of domestic violence and sexual assault.

Address: 4100 Clark Rd., Ann Arbor, MI 48105

Lobby Hours: Mon-Fri 9am-5pm

24/7 Helpline: (734) 995-5444

Website: <http://www.safehousecenter.org>

Trevor Helpline

This hotline assists LGBTQI youth with information as well as a listening ear for when an individual is going through a crisis. This hotline focuses on suicide prevention.

Phone: 1-866-488-7386

Website: www.thetrevorproject.org

United Way 211

United Way 211 provides information and referrals to human services, for everyday needs and times of crisis.

Phone: 211

Website: www.211.org

University of Michigan Psych Emergency Services (PES)

Psychiatric Emergency Services (PES) provides emergency/urgent walk-in evaluation and crisis phone services available 24 hours a day, 7 days a week, for people of all ages. The following services are provided; psychiatric evaluation, treatment recommendations; crisis intervention; screening for inpatient psychiatric hospitalization and mental health and substance abuse treatment referral information.

Clinic Address: University Hospital, 1500 East Medical Center Drive, Ann Arbor, MI 48109

Crisis Line: (734) 936-5900 or (734) 996-4747



Washtenaw County Community Mental Health

We provide mental health services to adults with a severe and persistent mental illness, children with a severe emotional disturbance, and individuals with a developmental disability, residing in the county. To receive services: call Access at 734-544-3050 or 800-440-7548 at any time.

Phone: (734) 544-3050 or (800) 440-7548 (long distance)

Website: <https://www.washtenaw.org/839/Community-Mental-Health>

Washtenaw County Office of the Sheriff

Serving a population in excess of 350,000 residents spread across 25 local units of government, the Sheriff's Office focuses on building strong local communities through quality public safety and social justice services for all of Washtenaw County.

Address: 2201 Hogback Rd., Ann Arbor, MI 48105

General info: (734) 971-8400

Non-emergency phone: (734) 973-4911

Ypsilanti Police Department

Mission: Working in partnership with the community, the members of the Ypsilanti Police Department are dedicated to improving the quality of life and providing a safe environment within the community and the organization.

Address: 505 W. Michigan Ave., Ypsilanti, MI 48197

Non-emergency phone: (734) 483-9510