



Utilities Assistance

Ann Arbor Thrift Shop

Ann Arbor Thrift Shop members answer requests from social service case workers on behalf of people who need emergency aid for clothing, housing, utility bill payment, medical or dental care, car repair and transportation. Help limited to just once a calendar year. Must live within the Ann Arbor School district and have an advocate/counselor.

Address: 3530 Washtenaw Ave., Ann Arbor, MI 48104

Phone: (734) 662-6771

Website: www.annarborthriftshop.org

Hours: Mon-Sat, 10am-4pm

DTE Energy

DTE Energy works with government agencies and community organizations to bring energy and payment assistance to low-income residents.

If you are behind on your energy bill, please contact DTE before your service is subject to shut off. We will work with you to set up a payment plan or advise you of assistance agencies in your area.

Phone: (800) 477-4747

Website:

<https://www.newlook.dteenergy.com/wps/wcm/connect/dte-web/home/billing-and-payments/common/energy-assistance/low-income-programs>

Home Energy Consultation Website:

<https://www.newlook.dteenergy.com/wps/wcm/connect/dte-web/home/save-energy/residential/incentives+and+programs/home-energy-consultation>



Department of Human Services- State Emergency Relief

This program may help low-income households pay part of their heating or electric bills and may help keep their utilities in service or have service restored. Anyone can apply for help. Available year-round.

Address: 22 Center St., Ypsilanti, MI 48198

Phone: (734) 481-2000

Website: http://www.michigan.gov/mdhhs/0,5885,7-339-71547_5531---,00.html

Hours: Mon-Fri, 8am-5pm

Friends in Deed

Friends In Deed has provided utility assistance to residents of Washtenaw County for over three decades. Friends In Deed works with other social service agencies in the community to prevent utility shut off. Not only are families able to keep their water running, lights on and rooms warmed (or cooled depending on the season), they are often able to qualify for a payment plan that allows them to retain a bigger part of their budget for other necessities: food, medical care, clothing, etc.

Address: 1196 Ecorse Rd., Ypsilanti, MI 48198

Phone: (734)484-4357

Website: <http://www.friendsindeedmi.org/>

Email: Office@FriendsInDeedMI.org

Hours: Mon-Fri, 9:30am-2:30pm

Lifeline

Lifeline is a federal program that lowers the monthly cost of phone and internet. Eligible customers will get at least \$9.25 toward their bill. You can only use Lifeline for either phone or internet, but not both. To get Lifeline, find a company near you.

Website: <https://www.lifelinesupport.org/ls/default.aspx>



SOS Community Services

Through the resource center, we help stretch tight budgets so community members can stay housed by offering a choice food pantry and walk-in services. Families can get assistance with utilities, transportation, personal care items, and housing resources. The SOS Resource Center also is a MiBridges Navigation site so people can get connected to the benefits offered by the DHHS.

Address: 114 North River, Ypsilanti, MI 48198

Walk-in Hours: Mon, 9am-1pm; Thurs & Fri, 9am-4pm

Phone: (734) 485-8730

Email: info@soscs.org

Website: <http://soscs.org/sos-resource-center/>

Salvation Army

The Salvation Army has emergency assistance funds for those who are having difficulties paying their utility bills. Please call for further details.

Ann Arbor Address:

100 Arbana Dr., Ann Arbor, MI 48103
(734) 668-8353

Ypsilanti Address:

9 S. Park St., Ypsilanti, MI 48198
(734) 482-4700

Website: www.salvationarmyusa.org

United Way of Southeast Michigan

Thanks to a partnership with DTE Energy, eligible consumers may qualify for affordable monthly utility payment plans based on total household income through the Low income Self-sufficiency Plan (LSP).

Phone: (844) 598-7967

Website: <https://unitedwaysem.org/utility-assistance/>

Hours: Mon, Wed, Fri 9am-5pm